Municipal Authority of the City of New Kensington
Water Rate Increase Notice

January 1, 2019

Dear Valued Customer,

The Municipal Authority of The City of New Kensington is committed to its goal to provide and maintain a dependable high-quality source of water for its customers while keeping with rigorous regulations and demands. In order to keep costs at a minimum, we are completing many of our projects with our own employees rather than outside contractors. Our water rates ensure that operations are fiscally sound while meeting operational costs and debt service requirements. In order to continue at this level and meet PA DEP regulations, the Authority finds it necessary to increase our present rates. The Authority's water rates are established to be fair and equitable for every customer. Our rates are established specifically for financial needs and to provide sufficient funds to deliver the best service possible while meeting Federal, State and customer expectations for "Safety, Excellence, and Reliability."

The new rates will take effect January 1, 2019 but will not be reflected in your quarterly bill until the May 2019 billing cycle. The May billing cycle is for consumption of water from January to April. For a typical single-family residential water customer using 15,000 gallons per quarter, your water bill will increase $6.00 per month. It is our goal to allow sufficient time to inform you of this increase, so it does not become a surprise to you in your bill.

Further information regarding the Schedule of Rates and Charges may be found at www.newkenwater.net. We trust our customers will understand the need for this change to continue to meet our goal of providing dependable high-quality water service to the residents of New Kensington, Arnold, Lower Burrell, Upper Burrell and parts of Allegheny Township, Washington Township and Plum.

Should you have any questions or desire any additional information, please feel free to call the Authority office weekdays between 8:00 a.m. and 5:00 p.m.